



Visitor Support Volunteer

Role

This position is essential in welcoming our visitors to the gallery, providing information on our COVID safety measures and supporting the staff and volunteer teams.

Tasks and Responsibilities

- Welcoming and engaging visitors in a friendly manner
- Providing information about the COVID safety measures around the gallery, as well as on the current exhibition, Richmond Borough Art Collection and the gallery's history
- Direct visitors around the gallery as necessary
- Monitoring visitor numbers in the gallery space
- Representing the Gallery and Richmond Arts Service

Training and Support

We will provide training and an induction to cover all information relating to the role. On-going support and supervision are available from staff during your shift. Additionally, there are regular training sessions and events to supplement and further your initial training.

Desirable qualities and experience

- Experience of dealing with members of the public
- Enthusiasm for history, art and/or heritage
- Able to answer enquiries in a friendly and helpful manner
- Willingness to learn
- Enjoys being part of a team
- Ability to complete tasks independently
- Confident when meeting new people
- Good time keeping

Availability

The gallery is open to the public Tuesday to Sunday, 10am – 5pm.

This role is currently operating on Saturdays and Sundays, with two shifts (11am – 1.30pm or 1.30pm – 4pm).

We ask for a minimum commitment of one shift every fortnight, although there is flexibility over scheduling.

Location

This role is based in the Reception area of the Main Gallery.

Expenses

We will cover travel expenses up to £12 per day.

How to Apply

Please complete our application form through our website, which is available at <https://www.orleanshousegallery.org/get-involved/volunteer/>

Our Volunteers Co-ordinator will then contact you for an introductory chat, to learn more about your interest in volunteering and discuss the role further.

Background

Orleans House Gallery and Richmond Arts Service is based on the Riverside in Twickenham, promoting arts, culture and heritage through a programme of exhibitions, festivals, events and activities for everyone in the community.

Home to the Richmond Borough Art Collection, comprising of over 4,400 artworks, at a site with a rich 300+ year history, Orleans House Gallery works with local, national and international artists and community partners to engage with the community, as we have done since 1972.

The picturesque South West London location hosts contemporary and historical exhibition spaces, as well as the Grade I listed Baroque Octagon Room, recently restored to its original 18th century splendour with funding from the Heritage Lottery Fund.